



AKZO NOBEL SIGN FINISHES LIMITED WARRANTY for GRIPGARD PRODUCTS Extended to SIGN COMPANY

I. WARRANTY BACKGROUND

AkzoNobel Coatings Inc. ("AkzoNobel") will warrant as set forth herein certain of the Grip-Gard products listed in Section II below when such products are supplied by AkzoNobel and/or its authorized distributors and such products are applied by SIGN COMPANY in accordance with AkzoNobel Technical Data Sheet specifications.

II. WARRANTY

Provided the requirements of Section I have been met. AkzoNobel warrants that the selected undercoats & topcoat systems listed in table 1 below will be free from the defects described in Section III below for the time periods as detailed in table 1. The warranty period shall commence on the date the sign is painted by SIGN COMPANY provided SIGN COMPANY follows AkzoNobel's recommended procedures and each sign is exposed on the exterior or interior surfaces.

Table 1

Primer / Topcoat System	North America & Canada	U.S. Gulf Coast & Florida	U.S. Desert SW
Grip-Gard® Primer / Undercoat System Grip-Gard® EFx LV or Grip-Gard® BC Single Stage Topcoat (Satin Finish)	5 years	3 years	3 years
Grip-Gard® Primer / Undercoat System Grip-Gard® EFx LV or Grip-Gard® BC Single Stage Topcoat (High Gloss Finish)	7 years	5 years	5 years
Grip-Gard® Primer / Undercoat System Grip-Gard® EFx LV or Grip-Gard® BC Basecoat Topcoated with Grip-Gard® Plus or Grip-Gard® BC Satin Finish Clear Coat System	7 years	5 years	5 years
Grip-Gard® Primer / Undercoat System Grip-Gard® EFx LV or Grip-Gard® BC Basecoat Topcoated with Grip-Gard® Plus or Grip-Gard® BC High Gloss Clear Coat System	10 years	7 years	7 years
Grip-Gard BC Interior systems applied to indoor signage and graphics	10 years	10 years	10 years
Grip-Gard BC Flex, Translucent Finishes applied second surface	10 years	10 years	10 years





III. WARRANTY COVERAGE

AkzoNobel warrants that the products when applied in accordance to AkzoNobel's recommended application instructions and TDS shall perform for the lifetime of the warranty period.

The foregoing limited warranty covers:

- Manufacturing defects resulting in out of specification materials.
- 2. Shipment of incorrect product(s)
- 3. Mislabeled material(s).
- 4. Premature failure due to peeling or loss of adhesion.
- 5. Color change of no more than a maximum of 5 DE units as calculated in accordance with ASTM D 2244
- 6. No chalking on the sign in excess of that represented by No. 8 rating based on ASTM D4214

All gloss and color shift issues must be substantiated with standard color area inside the cabinet sprayed and documented at the time the sign is originally painted.

Signs manufactured using the products listed in table 1 are warranted to retain adhesion and not peel to the extent they are not suitable for advertising purposes when observed at normal viewing distances. Notwithstanding the foregoing, as coatings age and are subject to natural weathering, there can be gradual reduction in gloss and color changes. Such natural weathering changes are not evidence of failure, but are normal consequences of the passing of time and are not covered by warranty.

A. Time Limit to File Claim

This warranty applies only to defects discovered and notified to AkzoNobel within the applicable warranty period. SIGN COMPANY shall give AkzoNobel notice in writing of any defect occurring during the warranty period within thirty (30) days of becoming aware of such defect, specifying the nature of the claimed defect, and the date it was discovered. FAILURE TO PROVIDE AKZONOBELWITH A TIMELY WRITTEN NOTICE WAIVES ALL RIGHTS UNDER THIS WARRANTY.

B. Remedy and Adjustment Schedule

Upon timely notification, AkzoNobel's sole responsibility, and SIGN COMPANY exclusive remedy, shall be at AkzoNobel's option either (A) a refund of the purchase price, or (B) replacement of all AkzoNobel products consumed in the manufacture of the particular affected sign(s) on a prorated basis according to the Adjustment Schedule.

C. Adjustment Schedule

For failure occurring after the initial full replacement period stated in the Adjustment Schedule Table and before the expiration of the last year of the warranty period stated in the Adjustment Schedule Table, a pro-rata reduction in full-replacement value will be made for each additional month of satisfactory service obtained beyond the full replacement period (see Adjustment Schedule Table). Replacement products shall carry the un-expired warranty of Products they replace.





Adjustment Schedule Table

Total Warranty Period (refer to Section II. Warranty Period)	Full Replacement Period	Pro-Rata Replacement Period	Monthly Reduction in Allowance
4 years or 48 months	48 months	N/A	N/A
5 years or 60 months	48 months	48-60 months	1/12
6 years or 72 months	60 months	60-72 months	1/12
7 years or 84 months	60 months	60-84 months	1/24
10 years or 120 months	60 months	60-120 months	1/60

IV. ADDITIONAL SPECIAL WARRANTIES

In the event of a problem arising in application or performance of the AkzoNobel Products during the full replacement period of the warranty, AkzoNobel will also reimburse a portion of the labor and other costs incurred (excluding overhead and profit) in correcting the situation involved in the AkzoNobel approved complaint. AkzoNobel in its sole discretion will determine the amount of reimbursement for labor and other costs incurred on a case-by-case basis taking into account the expected amount of labor needed to make such repairs or other similar considerations. In the case of failure outside the initial full replacement period, the Adjustment Schedule Table will apply to reimbursement of the labor and other costs. The labor reimbursement provision applies to labor concerning the application of Grip-Gard Primers and Grip-Gard topcoat products only.

VI. EXCLUSIONS FROM THE WARRANTY

Defects in the products arising as a result of, or out of the following are excluded from coverage under this warranty:

- A. The use in the application of the products and materials not mentioned in AkzoNobel Technical Data Sheets.
- B. Products applied over surfaces with existing corrosion present.
- C. Defects resulting from or inherent to improper application.
- D. The use of defective parts that cannot accept paint, such as corroded aluminum and or corroded steel.
- E. Damage to the topcoat finish caused during production, shipment, or installation.
- F. Mechanical abrasion or external foreign object damage.
- G. Application of, or removal of, stickers or decals.
- H. Defects resulting from, or inherent to construction such as dissimilar metal contact corrosion, or crevice corrosion.
- I. Paint finish damage, loss of adhesion, blistering staining or discoloration caused by chemical or physical means such as, but not limited to, vandalism (slashing with a sharp object; gunfire) solvents, strong chemicals, cleaning solutions, continuous salt water exposure. Improperly used high pressure washing equipment, mechanical washing equipment that could subject the topcoat finish to frequent, vigorously abrasive scouring action.





- J. Corrosion of closed areas from inside. Application of materials described in the AkzoNobel Technical Data Sheets over contaminated substrates, such as moisture, dew, oil or foreign substances that will not accept paint.
- K. Changes in appearance caused by bird dropping deposits, insect secretions, dirt, industrial pollution, and corrosion products carried onto the topcoat finish by water flow. Annual or frequent cleaning may be required to minimize effects of these contaminants.
- L. Damage from fire, structural failure, lightning, and other acts of nature are not covered.
- M. Gradual reduction in gloss and color change.
- N. Color variations on metallic colors due to application technique.

VII. ACCESS TO PREMISES

AkzoNobel and its employees, servants or agents shall be permitted to enter upon SIGN COMPANY premises during the hours of 8:00 AM to 5:00 PM local time on normal business days to investigate warranty claims and to carry out spot checks on the application of the Grip-Gard products. AkzoNobel representatives shall identify themselves to personnel immediately upon arrival at the facilities of SIGN COMPANY

VIII. LIMITATION OF LIABILITY

ACCEPT ANCE.

Except as specifically provided in this limited warranty agreement, AkzoNobel specifically disclaims all other warranties, expressed or implied, of any kind whether oral or written including but not limited to the implied warranty of merchantability, fitness for a particular purpose or infringement.

In no event shall AkzoNobel be liable for any special, indirect, incidental or consequential damages, even if AkzoNobel has been advised of the possibility thereof, including but not limited to lost profits, lost revenues, inconvenience, loss of time, failure to realize expected savings, or other commercial economic losses of any kind.

FOR	FOR	
AkzoNobel Coatings Inc.	SIGN COMPANY	
Signature	 Signature	
-		
Typed or print Name	Typed or print Name	
Title	Title	
Date	Date	