

# WORLD WIDE SIGN SYSTEMS, INC.

## Limited Warranty and Freight Damage Policy

THOROUGHLY INSPECT SIGN IMMEDIATELY UPON ARRIVAL FOR SHIPPING DAMAGE AND TO ENSURE THAT THE PRODUCT MEETS YOUR SPECIFICATIONS

Inspection should include but not be limited to illumination, mounting patterns, color, finish and decoration consistency. Incidental scrapes or scratches received from handling or installation are not covered. To ensure you do not void your warranty, World Wide Signs must be notified and provide written approval on all warranty claims before any work is done.

The cost for all repairs or replacements for defective parts, covered herein by this limited warranty, will be paid by World Wide Signs only if individual, specific, prior written authorization has been obtained from World Wide Signs headquarters in Bonduel, WI.

The following limited warranty is subject to change without notice from World Wide Signs. We reserve the right to repair or replace warranty items at our discretion. **This limited warranty is void if World Wide Signs is not notified within 14 days from shipment.** This limited warranty does not include consequential damages.

World Wide Signs guarantees to the Purchaser that products furnished by World Wide Signs will be free from defects in workmanship upon arrival. The workmanship warranty does not include freight damage, accidental damage, negligence, or misuse. All freight related damage must be noted on the Bill of Lading upon delivery. Freight damage is the responsibility of the freight carrier, and is not covered by World Wide Sign's warranty. All freight damage claims must be filed by the Purchaser. Travel expense, mileage, crane or equipment charges are not included in this warranty at any time. In no case will credit exceed the original purchase price of the product.

World Wide Signs will provide to the Purchaser, the OEM (Original Equipment Manufacturer's) warranty, if any, for products not manufactured by World Wide Signs. This would include rigid and flexible face material, vinyl, sprayed paint and electrical components.

The preceding is the Purchaser's exclusive warranty and remedy. There shall be no implied warranties of merchantability, fitness, or any liability for negligence and or consequential damages. There shall be no additional or extended or implied warranties.

## **WARRANTY REPAIR PROCEDURE AND CREDITING GUIDELINES**

Upon immediate inspection of the product if workmanship defect(s) are identified, please proceed as follows:

1. Immediately contact World Wide Signs and advise us of your concern.
2. You will be informed as to how our warranty may apply, and the documentation required to verify your warranty claim.
3. Upon World Wide Signs written approval you will be advised on whether to return or repair defective products, or whether World Wide Signs will arrange for repair or replacement, as applicable.
4. Pictures and other verification of the work performed or arranged for by the Purchaser will be required to obtain credit.
5. A product credit or credit adjustment will be issued by World Wide Signs for approved warranty items at our standard rates.

### **FREIGHT DAMAGE POLICY**

Prior to signing off on your shipment, thoroughly inspect your sign for any freight damage. If damage is encountered a claim must be filled immediately with the shipper before signing off on the shipment. Freight damage is the responsibility of the freight carrier, and is not covered by World Wide Signs.

### **PRICING INFORMATION**

For project pricing information, refer to the quote price supplied by your World Wide Signs Sales Representative.

Phone: 715-758-2146

Toll Free: 800-874-3334

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